

WARRANTY PROCESS

- Distributor Account Representative shall contact EarthSafe regional manager with any end user issue. EarthSafe's technical team will reach out to the end user for troubleshooting.
- 2. If unable to troubleshoot with the technical team, and once determined the unit (or unit part) needs to replaced, the end user shall complete the Warranty Form online, using the tab on www.evaclean.com, and return a printed form along with the defective unit/part.
- 3. Once a return is approved, EarthSafe will send a return label for the defective unit/part; and simultaneously issue a replacement.
- 4. Upon receipt of the unit/part, EarthSafe's technical team (internal or Ship Station) shall review defect, and determine if it can be fixed or parts salvaged.
- 5. The Distributor may not replace the unit with another from its own inventory.



Register your EvaClean Electrostatic Sprayer

Fill out the form to receive the full benefits of the manufacturer's warranty.

